

Kapiolani At Pali Momi Rakes In Praises For Quality Care

By LINDA DELA CRUZ

Kapiolani Medical Center at Pali Momi has earned two separate yet equally celebratory acknowledgments for its superior quality of work.

The 116-bed hospital has been honored with the 2008 Striving For Excellence Quality Achievement Award from Mountain Pacific Quality Health Hawaii. This honor recognizes hospitals in the state for improving patient care for those with congestive heart failure, pneumonia and for patients having a heart attack. MPQHH also noted that the Aiea-based health center made the most improvements statewide between 2004 and 2006.

"We look at the quality of care for the patient from the time they enter the door to when they go home," said Kelle Payne, director of patient safety, quality and risk management at Kapiolani. "By patient surveys, we are meeting their quality. The things that are looked at are how clean their room is, how the meals are served, when they get their medication and how soon we answer the call button."

A ceremony at the hospital was held June 16 with the chief operating officer, leaders of medical teams — including the cardiologists — and nursing staff in attendance.

Last month, Kapiolani at Pali



Christine O'Connel, Jen Chahanovich, Chris Keliipio, Dr. Nathaniel Ching and Kelle Payne of Kapiolani Medical Center at Pali Momi display their 2008 Striving for Excellence Quality Achievement Award, given to the hospital by Mountain-Pacific Quality Health Hawaii. The Aiea-based hospital also received the distinction of being named one of the top healthcare values in the nation by Data Advantage LLC. Photo courtesy of Hawaii Pacific Health.

Momi also was chosen as one of the top healthcare values in the nation by Data Advantage LLC. The hospital ranks among 370 other acute-care hospitals in the nation's 100 largest cities that serve approximately 180 million

consumers on the newly compiled Hospital Value Index.

"The entire facility of nurses, technologists and physicians are working together for the quality care of the patients hospital-wide," said Payne.

"It makes a difference in their care."

This recognition is all the more impressive for Kapiolani, as only one other Hawaii health-care center — Castle Medical Center in Kailua — made the

cut. Assessments were based on healthcare facilities that offer the best value in quality, affordability, efficiency and patient satisfaction.

View them online at www.hospitalvalueindex.com.